


If user encounters the following message

"There is a problem with this website's security certificate" while trying to access the website in Internet Explorer, follow the steps given below:

Guidelines: To add a website to a security zone:

1. **Open Internet Explorer by clicking the Start button . In the search box, type Internet Explorer, and then, in the list of results, click Internet Explorer.**
2. **Navigate to the website that you want to add to a specific security zone.**
3. **Click the Tools button, and then click Internet Options.**
4. **Click the Security tab, and then click a security zone (Trusted sites).**
5. **Click Sites.**
6. **If you clicked Local intranet in step 4, click Advanced.**
7. **The website should be shown in the Add this website to the zone field. Click Add.**
8. **If the site is not a secure site (HTTPS), clear the Require server verification (https:) for all sites in this zone check box.**
9. **Click Close, and then click OK (or click OK twice if you clicked Local intranet in step 4).**

